

## **Trending: Mobile Payments**

- Dan McLoughlin, VASCO Data Security
- Julian Sawyer, Starling Bank









**Trending: Mobile Payments** 

Dan McLoughlin, VASCO Data Security











Can banks provide a **frictionless** consumer experience via mobile wallets without sacrificing strong

authentication and security in mobile payments?

Dan McLoughlin



Identity Management







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# **PSD2** Requirements for Mobile Wallets





to ensure compliancy with reliability and independence of authentication elements



Dynamic linking with secure channel technologies

to ensure CIA compliancy through all phases of payment authentication



Secure provisioning of personalized credentials to mitigate risks of unauthorized use



Mechanisms to prevent and detect alteration of mobile apps to mitigate risks of mobile device being compromised



Fraud & Risk Manager to comply with transaction monitoring and risk analysis requirements







# European Banking Authority's difficult trade-offs between competing objectives of PSD2









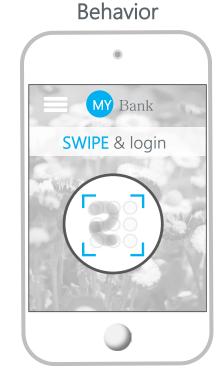


# **Strong Customer Authentication Options**









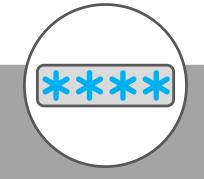






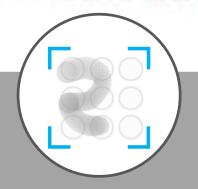


#### **VASCO Multimodal Biometrics Platform**





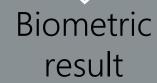






User-Facing technologies

# VASCO's Underlying Security Framework



Multi-factor Authentication code Device & User Contextual Data









# Requirements related to transaction authentication





Authentication code is linked to the amount and the payee

Ensuring CIA of the amount and the payee through ALL phases of authentication



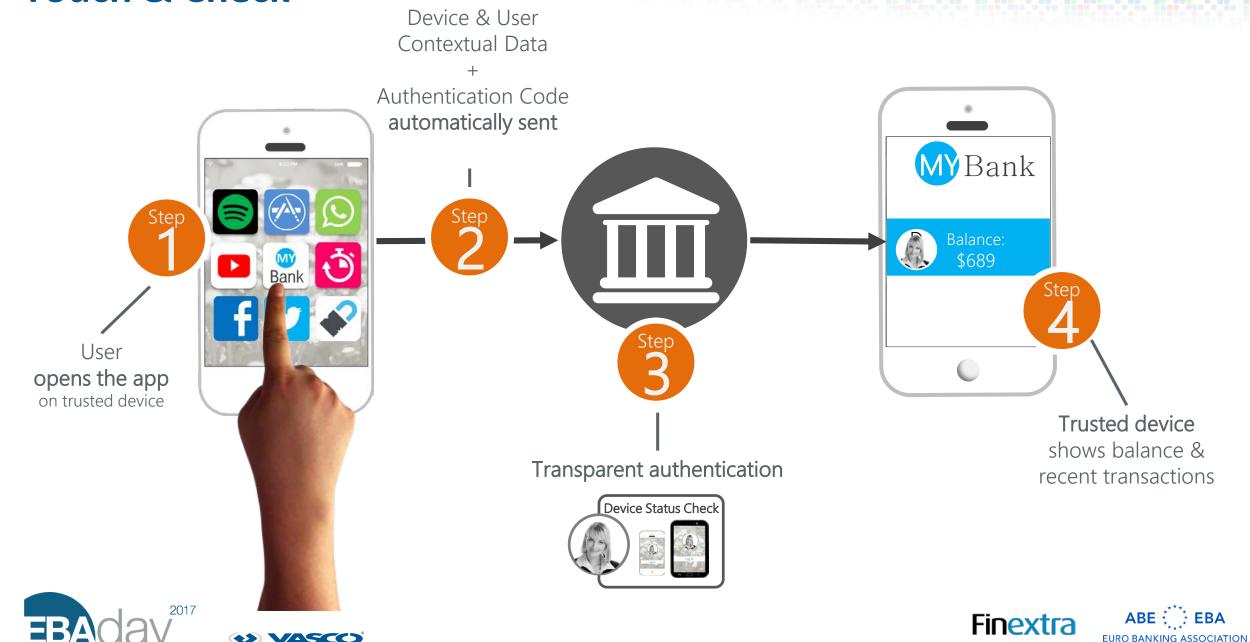
The payer is made aware of the amount and of the payee

Ensuring CIA of the information displayed to the payer through ALL phases of authentication

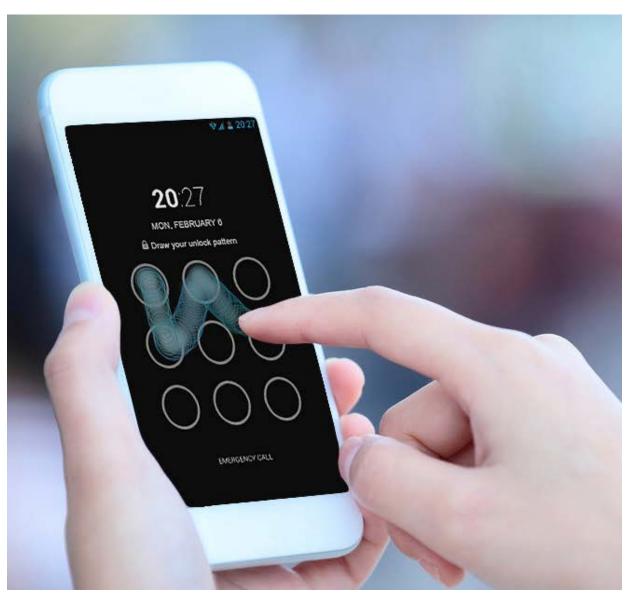




# **Touch & Check**



#### **Behavioral Biometrics**



Behavioral biometrics provide evolving cross-channel and cross-platform identity recognition for continuous authentication and detect full scale fraud attempts (e.g. bot activities)

#### Data Points:

- Keystroke Dynamics
- Pressure
- Gyroscope
- Button hit zone
- Surface
- Motion
- Accelerometer
- Mouse
- • •

### **Runtime Application Self-Protection (RASP)**

RASP is a set of technologies used to add security functionality directly to mobile applications for the detection and prevention of application-level intrusions

(C)

Anti Debugger Anti Emulator Anti Repackaging **Tamper Detection** Anti Code Injection Removal Protection Anti Key logging Obfuscation **Active Memory Zeroing** Anti Screen Reader Anti Screenshot Anti Screen Mirroring Lock external display Lock Copy/Cut/Paste



#### **PROTECT**

Code obfuscation

#### **DETECT**

Ensure app is running in safe environment

- Debugger
- Emulator
- Jailbreak / Root detection
- Keylogging
- Screen reading

Ensure app is not altered or tampered

- Repackaging detection
- Resource verification
- Hook detection

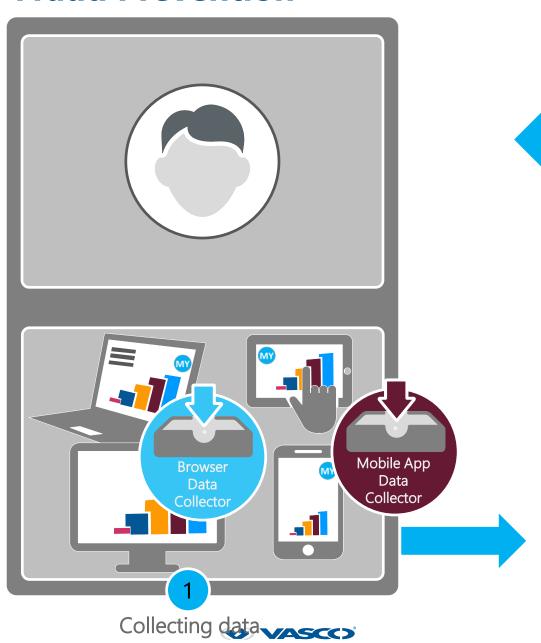
#### **REACT**

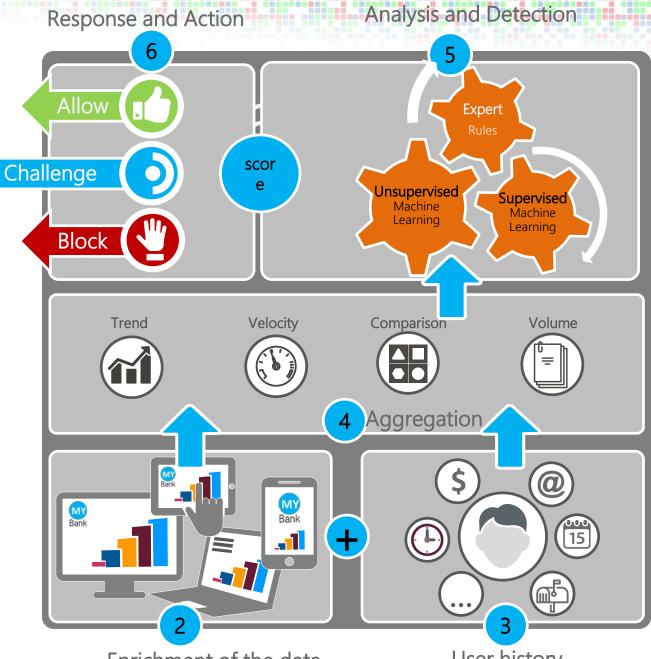
Screenshot detection / blocking Blocking external screens Custom reactions Alert / reporting Shutdown (Exit / Fail)

# Strong dynamic linking with Notification



#### **Fraud Prevention**

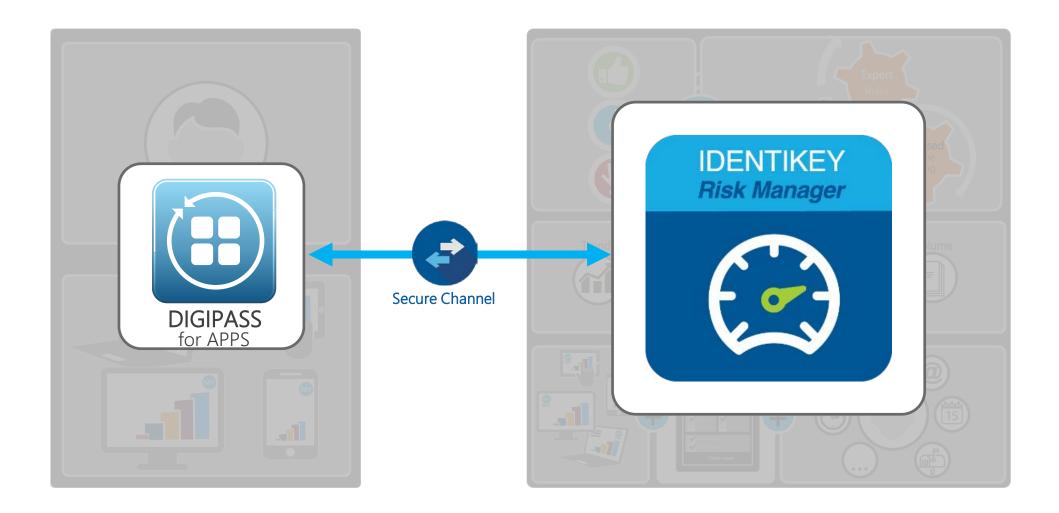




Enrichment of the data

User history

# **VASCO's offering**











#### Conclusion



Can banks provide a frictionless consumer experience via mobile wallets without sacrificing strong authentication and security in mobile payments?



Multifactor Authentication Platform — using low friction or frictionless technology

Dynamic linking with secure channel technologies — Such as Vasco's Cronto code



Secure provisioning of personalized credentials



Mechanisms to prevent and detect alteration of mobile apps — via R.A.S.P. technologies



Yes by using the techniques described in this presentation it is possible to provide the frictionless experience whilst maintaining secure and complying with PSD2 regulations.

Fraud & Risk Manager — Such as Vasco's IRM







## **Forward Looking Statements**

This presentation contains forward-looking statements within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, and Section 27A of the Securities Act of 1933, as amended. These forward-looking statements (1) are identified by use of terms and phrases such as "expect", "believe", "will", "anticipate", "emerging", "intend", "plan", "could", "may", "estimate", "should", "objective", "goal", "possible", "potential", "project" and similar words and expressions, but such words and phrases are not the exclusive means of identifying them, and (2) are subject to risks and uncertainties and represent our present expectations or beliefs concerning future events. VASCO cautions that the forward-looking statements are qualified by important factors that could cause actual results to differ materially from those in the forward-looking statements. These risks, uncertainties and other factors include the risk related to VASCO's ability to integrate acquisitions into the business of VASCO successfully and the amount of time and expense spent and incurred in connection with the integration; the risk that the revenue synergies, cost savings and other economic benefits that VASCO anticipates as a result of an acquisition are not fully realized or take longer to realize than expected; and the risks, uncertainties and other factors that have been described in our Annual Report on Form 10-K for the year ended December 31, 2015, and those discussed in other documents we file with the SEC, which include, but are not limited to, (a) risks of general market conditions, including currency fluctuations and the uncertainties resulting from turmoil in world economic and financial markets, (b) risks inherent to the information security industry, including rapidly changing technology, evolving industry standards, increasingly sophisticated hacking attempts, increasing numbers of patent infringement claims, changes in customer requirements, price competitive bidding, and changing government regulations, and (c) risks specific to VASCO, including, demand for our products and services, transition from hardware to software products, competition from more established firms and others, pressures on price levels and our historical dependence on relatively few products and regions, certain suppliers and certain key customers. Thus, the results that we actually achieve may differ materially from any anticipated results included in, or implied by these statements. Except for our ongoing obligations to disclose material information as required by the U.S. federal securities laws, we do not undertake any obligations or have any intention to release publicly any revisions or updates to any forward-looking statements to reflect events or circumstances in the future or to reflect the occurrence of unanticipated events or for any other reason. Finextra





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# Starling Bank

Julian Sawyer

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# **Starling Bank**

- Tech start-up with a banking licence
- 100% cloud based, Mobile only
- MasterCard debit card
- Faster Payments & Direct Debits
- Spending Insights
- Card Control
- Developer platform & Marketplace







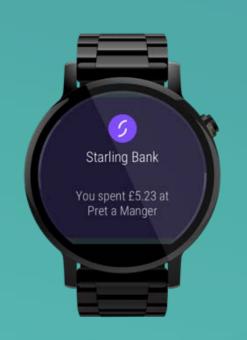


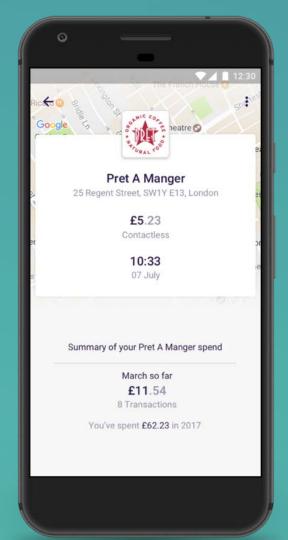
# Creating an amazing customer experience in payments

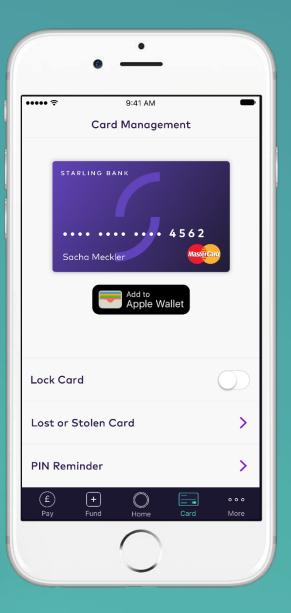
Choice

Focus

Speed









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#### Thank you to speakers

- Dan McLoughlin, Regional Technical Account Manager, VASCO Data Security
- Julian Sawyer, COO, Starling Bank





